



CONSULATE GENERAL OF THE REPUBLIC OF THE PHILIPPINES
VANCOUVER



BIDS AND AWARDS COMMITTEE

RESOLUTION NO. 15-2025

RESOLUTION RECOMMENDING THE PROCUREMENT OF INTEGRATED POINT-OF-SALE (POS) SYSTEM FOR THE PHILIPPINE CONSULATE GENERAL IN VANCOUVER AND AWARDING THE CONTRACT TO CLOVER CANADA, A DIVISION OF FISERV CANADA LTD., IN THE TOTAL BID AMOUNT OF THREE THOUSAND SEVENTY CANADIAN DOLLARS (C\$3,070.00)

WHEREAS, Presidential Directive No. PBBM-2025-1512 dated 19 May 2025 and Republic Act No. 8792 (Electronic Commerce Act of 2000), underscore the need for the digitalization of all government services, including payment systems, in order to provide better services to all Filipinos;

WHEREAS, pursuant to RA 8792, the Commission on Audit (COA) and OFMS of the DFA issued Circular No. 2021-014 dated 22 December 2021 and CIR 1859-OFM-2024 dated 20 August 2024, respectively, providing guidelines on the use of Electronic Collection (e-Collection) and Electronic Payment (e-Payment) for government transactions;

WHEREAS, in compliance with the foregoing, the Philippine Consulate General in Vancouver ("Consulate") intends to procure an Integrated POS System for implementation of electronic payment and collection, enabling the Consulate to accept payments via debit or credit cards in addition to existing payment options such as cash, money orders, or bank drafts;

WHEREAS, the adoption of the POS system shall improve efficiency, transparency, and accountability in revenue collection, with the following success metrics identified to assess implementation:

- Customer satisfaction ratings and feedback
- Accuracy and timeliness of daily sales and remittance reports
- Average transaction completion time
- Number of technical issues reported per month
- Number of electronic receipts issued per transaction category
- Reduction in manual reconciliation errors
- Increased accessibility for clients through multiple payment options
- Improved compliance with audit and reporting requirements
- System uptime and reliability rate

WHEREAS, the Consulate's POS system must include one (1) unit for a permanent station at the office and one (1) unit for a mobile set-up for consular outreach missions, consistent with the specifications provided in the RFQ;

WHEREAS, the Approved Budget Contract (ABC) is Three Thousand Six Hundred Canadian Dollars (C\$3,600.00), chargeable against the Building Fund FY 2024 CA under ORS No. 061021012025-09-005983 dated 12 September 2025 and Post's MOOE Continuing Fund FY 2004;

WHEREAS, procurement of goods and services abroad undertaken by Philippine Foreign Service Posts is governed by Government Procurement Policy Board (GPPB) Resolution No. 28-2017 dated 31 July 2017;

WHEREAS, in accordance with Annex A(3)(a) of GPPB Resolution No. 28-2017, implementing Republic Act (RA) No. 9184 and its Revised Implementing Rules and Regulations (IRR), the procurement of an Integrated Point-of-Sale (POS) System is duly included in the Philippine Consulate General in Vancouver's Annual Procurement Plan (APP) for Fiscal Year 2025, including approved changes thereto;

WHEREAS, pursuant to the same GPPB Resolution No. 28-2017, the Philippine Consulate General in Vancouver published and posted in its official website and bulletin board, respectively, a Request for Quotation (RFQ) from 02 to 30 June 2025 for the procurement of an Integrated POS System;

WHEREAS, in response to the Philippine Consulate General's RFQ, the following three (3) providers submitted the following quotations:

RANK	COMPANY	AMOUNT (Tax Exclusive)	REMARKS
1	Clover Canada, Ltd.	C\$ 3,070.00	Compliant/Responsive
2	SME Network Group, Ltd.	C\$ 11,491.00	Compliant but not most advantageous
3	Square Canada, Inc.	N/A	Failed/non-compliant- does not cater to government agencies

WHEREAS, upon evaluation of the BAC, Clover Canada, Ltd. submitted the lowest calculated and responsive quotation, and is a cloud-based, PCI DSS-compliant POS platform under FISERV;

NOW THEREFORE, this Committee unanimously resolves, as it is hereby resolved, to recommend to the Head of the Procuring Entity (HOPE) of the Consulate General of the Philippines in Vancouver, the award of the contract to Clover Canada, Ltd., pursuant to GPPB Resolution No. 28-2017 which sets forth guidelines on the procurement overseas, in the amount of **Three Thousand Seventy Canadian Dollars (C\$3,070.00)**, exclusive of taxes and other lawful charges, subject to the above requirements and compliance by the end-user of the existing auditing rules and regulations.

ADOPTED this 29th day of September 2025, Vancouver, British Columbia, Canada.



ANALYN D. RATONEL
BAC Chairperson



MARCO FREDERICK B. HARDER
BAC Vice-Chairperson



CARLOTA T. HALILI-CASTAÑEDA
BAC Member



EDGAR ADOLFO V. GUIBONE
BAC Member



KERVIN MON-C. PEREZ
BAC Member

Approved:
By the Authority of the Secretary of Foreign Affairs:



GINA A. JAMORALIN
Consul General
Head of Procuring Entity



CONSULATE GENERAL OF THE REPUBLIC OF THE PHILIPPINES
VANCOUVER



NOTICE OF AWARD

26 September 2025

Sir/Madam:

We are pleased to inform you that upon the recommendation of the Bids and Awards Committee (BAC) of the Consulate General of the Philippines in Vancouver, as contained in its Resolution No. 15-2025 dated 26 September 2025, the Consulate hereby awards to your company the contract for the **Procurement of Integrated Point-of-Sale (POS) System** in the total contract amount of **Three Thousand Seventy Canadian Dollars (C\$3,070.00)**, exclusive of taxes and other lawful charges, being the **Lowest Calculated and Responsive Quotation (LCRQ)** in response to our Request for Quotation (RFQ), subject to the signing of the Contract.

This Notice is issued in accordance with the requirements of Republic Act No. 9184, otherwise known as the "Government Procurement Reform Act of 2003."

Very Truly Yours,

GINA A. JAMORALIN
Head of Post
Head of the Procuring Entity

The Manager

Clover Canada Ltd.
2630 Skymark Ave, Suite 500
Mississauga, Ontario, L4W 5A4
Tel. No. 1-888-263-1938



CONSULATE GENERAL OF THE REPUBLIC OF THE PHILIPPINES
VANCOUVER



NOTICE TO PROCEED

29 September 2025

Sir/Madam:

Please be informed that, pursuant to the Notice of Award dated 26 September 2025 signed by the undersigned as the Head of Post and Head of the Procuring Entity, you are hereby given this Notice to Proceed to provide the **Integrated Point-of-Sale (POS) System** of the Philippine Consulate General in Vancouver, in the total contract amount of **Three Thousand Seventy Canadian Dollars (C\$3,070.00)**, exclusive of taxes and other lawful charges, subject to the signing of the Contract.

This Notice is issued in accordance with the requirements of Republic Act No. 9184, otherwise known as the "Government Procurement Reform Act of 2003."

Very truly yours,

GINA A. JAMORALIN
Head of Post
Head of the Procuring Entity

The Manager

Clover Canada Ltd.
2630 Skymark Ave, Suite 500
Mississauga, Ontario, L4W 5A4
Tel. No. 1-888-263-1938

CONSULATE GENERAL OF THE PHILIPPINES

Vancouver, Canada

ABSTRACT OF QUOTATIONS

A Q No. : 19-2025

Date : 24 September 2025

PR No. : RFQ

Date : 02 June 2025

Posting Period : 02 June to 24 September 2025

PARTICULARS			1st Quotation		2nd Quotation		3rd Quotation	
Finance Section (Requesting Section/End-Users)			<u>Name:</u> Clover Canada, Fiserv Canada Ltd.		<u>Name</u> : SME Network Group LTD		<u>Name:</u> Square Canada Inc.	
			<u>Address:</u> 2630 Skymark Avenue, Suite 500, Mississauga, Ontario, L4W 5A4		<u>Address:</u> #205-6325 Fraser St. Vancouver BC V5W 3A3		<u>Address:</u> 5000 Yonge Street, Suite 1501, Toronto, Ontario M2N 7E9	
			<u>Tel. No. :</u> 1-888-263-1938		<u>Tel. No. :</u> 604 781 1639		<u>Tel. No.:</u> (416) 204-0032	
QTY	UNIT	Service Description/Item/Particulars	Unit Price	CAD Total	Unit Price	CAD Total	Unit Price	CAD Total
1	Lot	Integrated Point-of-Sale System, One (1) for Permanent station and One (1) for mobile setup (specs were provided in the Request for Quotations)		3,070.00		11,491.00	Operations are limited to certain industries and does not cater to government agencies	
			Total (without tax)	CAD 3,070.00	Total (without tax)	CAD 11,491.00	Grand Total	CAD 0.00

Prepared by:

CELSO A. MAGPILE

BAC Secretariat Head

Noted by:

CARLOTA HALILI-CASTANEDA

Administrative Officer

IRENE PILAR MENDOZA

Finance Officer

URGENT

To : **Vancouver PCG**
Fr : UA
Cc : OAMSS, OFMS, OTLA
Re : **Department Authority for the Procurement of Electronic Payment System**
Dt : 17 September 2025
Cn : VA-164-OUA-2025

With reference to [ZVA-551-2025](#) and [ZVA-568-2025](#) dated 29 July 2025 and 05 August 2025, respectively, Post is informed of the Department's approval and grant of authority for the procurement of a Point of Sale Machine for the implementation of the Electronic Payment System (EPS) chargeable against the **Building Fund FY 2024 CA**. Details are as follows:

PROJECT	BFP Category	Amount (PHP) 1 USD = PHP 56.279	ORS No.
Procurement of Electronic Payment System	Office Equipment	109,094.59	061021012025-09-005983 dated 12 September 2025

Note: In case of any discrepancy between this Department Authority and the details stated in the ORS, the latter prevails.

In line with this, Post is reminded of the following:

1. Post is to undertake the procurement according to [GPPB Resolution No. 28-2017](#), and that all activities related to the project implementation are subject to the relevant budgetary, accounting, and auditing rules and regulations;
2. Copies of all signed and notarized contracts and related procurement documents should be submitted to the Properties Committee (PropCom) through OAMSS;
3. Upon project completion, Post should submit to the Department, by way of OAMSS, the [Building Fund Program \(BFP\) Utilization Report](#) or [Status Report](#) using the attached format, and include the following:
 - All related procurement documents following GPPB Resolution No. 28-2017, including all executed contracts;
 - The disbursement vouchers and official receipts;
 - The Property Acknowledgment Receipts (PAR) for the procured item/s; and
 - Photo documentation, especially for repairs and renovation projects.
4. All items acquired under this authority shall be properly labeled and included in Post's annual inventory report;
5. In compliance with [Commission on Audit \(COA\) Circular No. 2022-004](#) dated 31 May 2022 and [Department Circular No. 2022-006](#), Post must ensure that all furniture, fixtures, and equipment (FFE) acquired under the BFP meet the PHP 50,000 per unit capitalization threshold;
6. Post is informed that any Obligation Request and Status (ORS) issued by the Department that is chargeable against the Building Fund may be disbursed for a limited validity period, as follows:
 - a. **For the purchase of Furniture, Fixtures and Equipment** – within 30 calendar days from receipt of ORS; and

- b. **For Repairs and Renovations** – contract should have been signed within 30 calendar days from receipt of ORS and reported to OAMSS within 15 calendar days from the signing of the contract; and
7. Post is reminded that per relevant laws and DBM rules and regulations, for all projects chargeable against the **BFP FY 2024 Continuing Appropriations**, project completion and final payment should be made before **31 December 2025**.

The Properties Committee would like to emphasize the importance of Post's submission of all relevant documents as the Department is mandated by law to report the status and/or completion of its Building Fund projects to the Commission on Audit (COA).

For Post's guidance and appropriate action.

Maria Theresa Dizon-De Vega

MARIA THERESA DIZON-DE VEGA

Undersecretary for Administration

Attachment/s: As stated

Department of Foreign Affairs

ICT Division, OAMSS

Electronic Communications Section

Sent
09/19/2025
by: Mr. Ta-a





DEPARTMENT OF FOREIGN AFFAIRS
KAGAWARAN NG UGNAYANG PANLABAS



OFFICE OF ASSET MANAGEMENT AND SUPPORT SERVICES

MEMORANDUM FOR ALL OFFICES
ALL CONSULAR OFFICES
ALL FOREIGN SERVICE POSTS

FROM : **JASON JOVENCIO A. ANASARIAS**
Acting Head of Office

SUBJECT : Presidential Directive No. PBBM-2025-1512

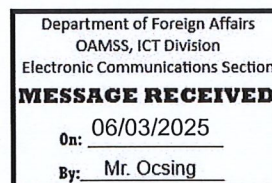
DATE : 03 June 2025 CIR-1152-OAMSS-2025

Attached is a certified copy of **Presidential Directive No. PBBM-2025-1512** dated 19 May 2025 titled "*DIGITALIZATION OF ALL GOVERNMENT SERVICES.*"

OAMSS would also like to reiterate that the submission of status reports is **30 days upon receipt** of this directive. Regular updates are also required every 30 days until full compliance.

For the Department's information and reference.

Attachment: as stated.





Office of the President
of the Philippines

Presidential Directive No. PBBM-2025-1512

TO : Heads of All Government Agencies, Offices, and Instrumentalities
including all Government -Owned or -Controlled Corporations
(GOCCs)

FROM : The Executive Secretary

SUBJECT : **DIGITALIZATION OF ALL GOVERNMENT SERVICES**

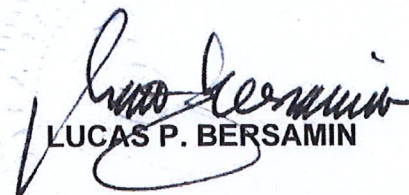
DATE : 19 May 2025

During the BBM Podcast posted on 19 May 2025 in the President's social media account, the President expressed the need for all government services to be digitalized to bring better services to all Filipinos.

Pursuant to the above, all government agencies, offices, and instrumentalities, including GOCCs, are hereby directed to expedite their digitalization efforts and ensure that all respective key government services, including payment systems, are integrated into the eGov PH Application.

Kindly submit a status report on this matter, citing the above-stated reference number, to the email address: **directives@pms.gov.ph** within thirty (30) days upon receipt of this directive, and regular updates every thirty (30) days thereafter until the same has been fully complied with.

For your appropriate action.


LUCAS P. BERSAMIN





CONSULATE GENERAL OF THE REPUBLIC OF THE PHILIPPINES
VANCOUVER



REQUEST FOR QUOTATION

Procurement of Integrated Point-of-Sale System

The Philippine Consulate General in Vancouver invites interested service providers to submit quotations for the procurement of an integrated Point-of-Sale (POS) System for the implementation of electronic payments and collections.

The service provider shall provide an integrated POS System with one permanent station POS and one handheld POS. Specifications are as follows:

One (1) POS for Permanent Station:

- a. Hardware
 - i. Processor: Minimum quad-core, 1.8 GHz or higher
 - ii. RAM: At least 2 GB
 - iii. Storage: Minimum 16 GB flash / SSD (expandable or upgradable preferred)
 - iv. Operating System: Secure, POS-optimized (Android, iOS, or Linux-based); must receive regular updates
 - v. Printer: High-speed thermal dot receipt printer
- b. Display
 - i. Merchant-facing display (touchscreen) and Customer-facing display (touchscreen)
- c. Connectivity
 - i. Wired LAN: Ethernet 10/100/1000 Mbps
 - ii. Wireless: Dual-band WiFi (2.4 & 5 GHz)
 - iii. 4G/LTE fallback support for 3G

One (1) Handheld POS Device for Mobile Setup:

- a. Hardware
 - i. Processor: Minimum quad-core, 1.8 GHz or higher
 - ii. RAM: At least 2 GB
 - iii. Storage: Minimum 16 GB flash / SSD (expandable or upgradable preferred)
 - iv. Operating System: Secure, POS-optimized (Android, iOS, or Linux-based); must receive regular updates
 - v. Printer: Built-in thermal receipt printer
- b. Display
 - i. Touchscreen LCD, at least 5.99", 720×1440 XHDPI



CONSULATE GENERAL OF THE REPUBLIC OF THE PHILIPPINES
VANCOUVER



- c. Connectivity
 - i. Wireless: Dual-band WiFi (2.4 & 5 GHz)
 - ii. 4G/LTE fallback support for 3G

Software Requirements:

- a. Built-in Unified System: Both devices must be connected to the same built-in software
- b. POS Software must support:
 - i. Refunds and voids
 - ii. Multi-user log-in with role based permissions
 - iii. Cloud backup or synchronization
 - iv. Offline mode with auto-sync when reconnected is preferred
- c. Reports and analytics: Capable of generating sales report and real-time transaction updates which can be exported to Excel/CSV/PDF
- d. Payments and Security:
 - i. Supported Payment Modes: EMV chip card reader (insert), NFC reader/contactless payments and magnetic swipe reader
 - ii. Compliance: End-to-end encryption, PCI DSS compliance

Support & Warranty from Provider:

- a. Warranty : Minimum 1 year (preferred: 2–3 years) on hardware, lifetime warranty optional
- b. Service & Support: Local support availability, remote troubleshooting, 24/7 hotline preferred

For further details, interested providers may contact Consulate's Finance Officer Irene Pilar T. Mendoza at email address: irene.mendoza@dfa.gov.ph or Administrative Officer Carol T. Halili-Castañeda at email address: carlota.castaneda@dfa.gov.ph.

Proposals must be submitted not later than 30 June 2025, 1700H. delivered to the Consulate or sent to the aforementioned email address.

The Consulate reserves the right not to accept any proposals. Funding for the procurement of above services come from the Consulate's Maintenance and Other Operating Expenses (MOOE) and Building Fund for FY 2025.


ANALYN D. RATONEL
Chairman
Bids and Awards Committee

Vancouver, B.C., 02 June 2025



OFFICE OF ASSET MANAGEMENT AND SUPPORT SERVICES DIVISION
OVERSEAS AND REGIONAL PROPERTIES AND CONTRACT MANAGEMENT DIVISION

**BUILDING FUND PROGRAM
PROJECT PROPOSAL**

General Project Information	
Project Name	Purchase of Clover Station Duo - New POS System for Electronic Payments
Project Manager	Irene Pilar T. Mendoza, FSSO III
Stakeholders	General Public
Preliminary Works / Reports (only when applicable)	N/A
Estimated Project Cost (Proposed Budget)	USD 1,938.46 for One-Time Purchase of Clover Station Duo Vancouver PCG reached out to several service providers such as Square, TD Canada Trust and Clover for electronic payment solutions that they currently offer. TD, Post's depository bank, has a limited capability in issuing electronic receipts while Square's operations are limited to certain industries and currently does not cater to government agencies.
Timeline and Milestones	<i>Please see Annex A – Gantt Chart</i>
Project Details	
A. Background / Project Rationale	
<p>In response to the Presidential Directive No. PBBM-2025-1512 dated 19 May 2025 and in compliance with Republic Act No. 8792, COA CIRCULAR NO. 2021-014 and CIR-1859-OFMS-2024 dated 20 August 2024, Vancouver PCG will be implementing an Electronic Payment System (EPS) through Clover Canada.</p>	
B. Brief Description	
<p>The EPS implementation will enable Vancouver PCG accept payments via debit or credit cards in addition to existing payment options such as cash, money orders or bank drafts. The system selected is Clover Canada, a cloud-based, PCI DSS-compliant Point-of-Sale (POS) platform under FISERV.</p>	

C. Objectives / Goals / Deliverables

- Streamline payment collection and reconciliation processes
- Expand payment options for clients
- ensure compliance with digitalization directive under RA 8792 and COA rules and regulations

D. Cost-Benefit Analysis

Estimated Hardware Costs: USD 1,938.46 (one-time purchase)

Estimated Software Plan and other fees: USD 50.00 monthly

Transaction Fees : 2.44% or 0.04 cents per transaction*

Key Benefits:

- Faster processing of transaction
- Improve client satisfaction
- Increased efficiency in daily transaction reconciliation
- Real-time access to data
- Reduce monthly cash deposit fees

**Post will charge the client a flat rate of 2.44% processing fee for credit card transactions and CAD 0.04 for debit card transactions. Any difference between the processing fees collected for the month and the actual processing fees charged by Clover to the Consulate will be charged to Miscellaneous Income or Bank Transaction Fees, whichever is applicable.*


E. Project Team / Roles and Tasks



Vice Consul : Overall oversight and coordination

Administrative Officer : Directly supervise the Finance Section, check daily collections and deposits

Finance Officer : Reconciliation, recording, and reporting

Collecting Officer : Operate POS system, issue receipts, deposit daily collections and generate daily reports

Matrix of Request (for Furniture, Fixture, and Equipment)	<i>Please see Annex B – Matrix of Request</i>
Success Metrics	<ol style="list-style-type: none">1. Customer Satisfaction ratings2. Accuracy of daily sales reports3. Time to complete each transaction4. Number of major technical issues per month5. Number of electronic receipts issued
Other Attachments	Draft Proposal for Clover Station Duo
Prepared by, Date	 IRENE PILAR T. MENDOZA, 05 August 2025 Finance Officer

Reviewed by, Date	 CARLOTA T. HALILI-CASTAÑEDA, 05 August 2025 Administrative Officer
Approved by, Date	 ANALYN D. RATONEL, 05 August 2025 Acting Head of Post

EXTREMELY URGENT

To : SFA
Fr : Vancouver PCG
Rt : OAMSS
Cc : OFMS, OUA, OCA, Ottawa PE, Toronto PCG, Calgary PCG
Re : Building Fund Program Project Proposal
Dt : 05 August 2025
Cn : ZVA - 568 2025

Further to ZVA-551-2025 dated 29 July 2025, Post respectfully submits its Building Fund Program Project Proposal for the purchase of Clover Station Duo, Post's proposed Point-of-Sale System for the implementation of Electronic Payment System (EPS).

For the Department's kind consideration.


ANALYN D. RATONEL
Acting Head of Post

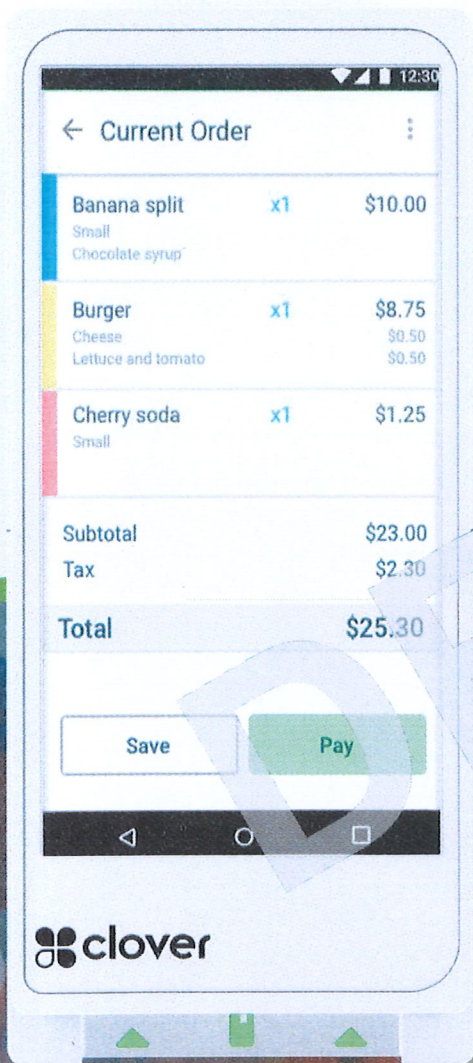


Project Name :	New Point-of-Sale System for Electronic Payments
Post :	Vancouver PCG
Project Manager :	Irene Pilar T. Mendoza, FSSO III (Finance Officer)
Project Start :	9/15/2025

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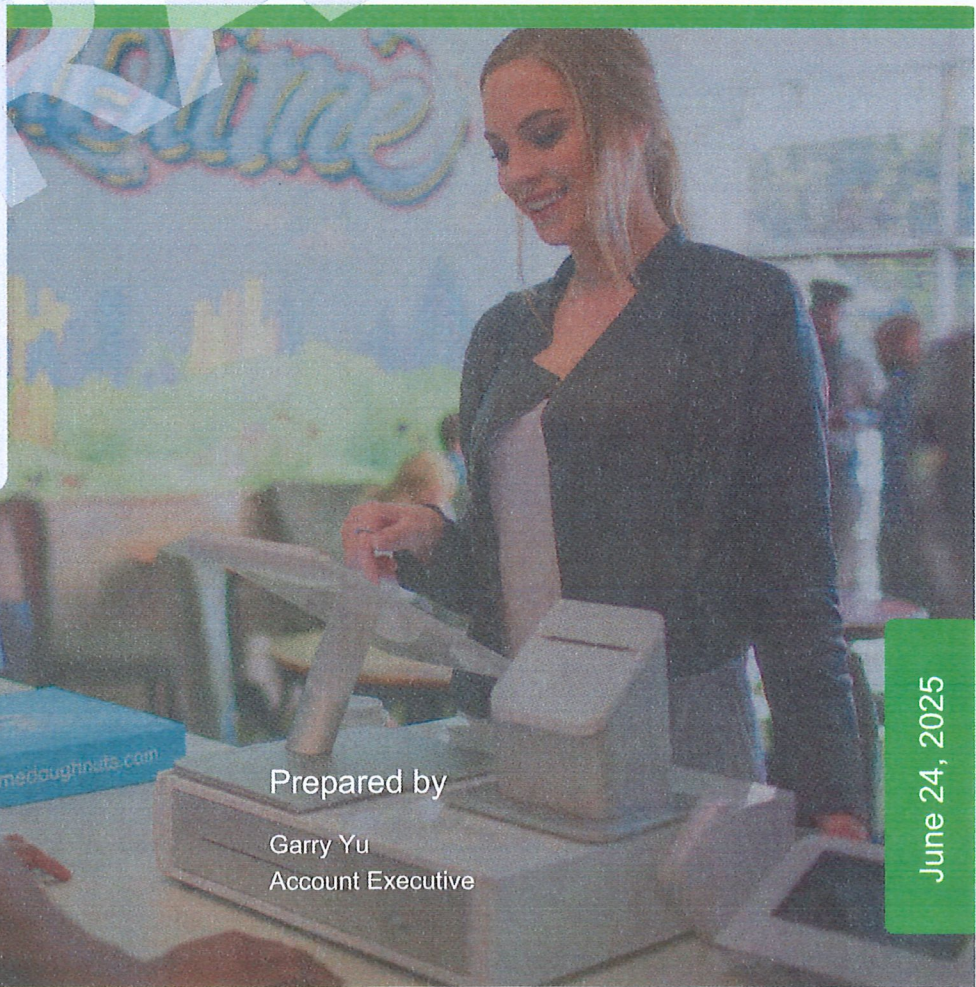
ANNEX B

FFE	BFP Category	Unit Cost	No. of Units	Total Cost
Clover Station Duo (Point-of-Sale System)	ICT Equipment	USD 1,938.46	1	USD 1,938.46
TOTAL				USD 1,938.46



Proposal for

Consulate General of the Philippines



Prepared by
Garry Yu
Account Executive

June 24, 2025



Dear Irene,

Clover Canada, a division of Fiserv (NASDAQ: FISV), is at the forefront of innovation, delivering high-performance solutions that help you as a business owner stay organized and focused on what matters most- servicing your customers and growing your business. From our payment processing to business management software, every Clover feature on our platform is designed with purpose and you in mind.

Our goal is to give business owners like yourself peace of mind in knowing that Clover has your back. By combining our values and keeping your needs first, we have built a strong reputation in Canada for trust, transparency, and outstanding customer care. We view this as a partnership, and as your partner, we are continuously striving towards growing and supporting your business. By partnering with Clover Canada head office, you benefit from the quickest support no matter the issue. As a result, direct Clover Canada employees, like myself, sit five feet from customer service and are literally in the best position possible to support and service your business. When selecting a Clover software plan, our Clover Concierge team will further assist you with your setup and training to ensure a successful launch. From our seamless onboarding process, to your ongoing everyday needs, we are here for you 24/7 and 365 days a year.

Based on our discussions and considering your needs, our proposal outlines the solution that is the best suited for your business. We look forward to the next steps of your evaluation and continuing our collaborative and valuable partnership.

Sincerely,

Garry Yu

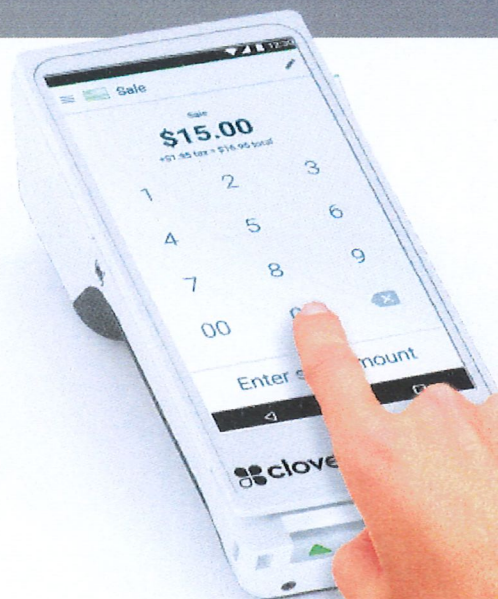
Garry Yu
Account Executive
647-956-3703
garry.yu@clover.com



About Clover

No matter what you sell or how you sell it, Clover makes it simple.

Clover, a Fiserv Company, is the fastest-growing established payments and point-of-sale platform, with more than 1 million devices shipped globally. We improve merchant productivity and growth with secure cloud-based software, deep data analytics, purpose-built hardware, and a broad ecosystem of business management tools designed to customize our platform to meet any merchant need.





Your all-in-one solution

Smart, secure and reliable

Clover is a smart and reliable way to run your business. End-to-end encryption with data tokenization and two-factor authentication. All backed by Fiserv, a global leader in payments and financial services technology.

Intuitive, simple and fair

Simple to set up and easy to use- start taking payments right out of the box. All with simple, affordable and transparent pricing. No hidden terms and conditions, no confusing contracts.

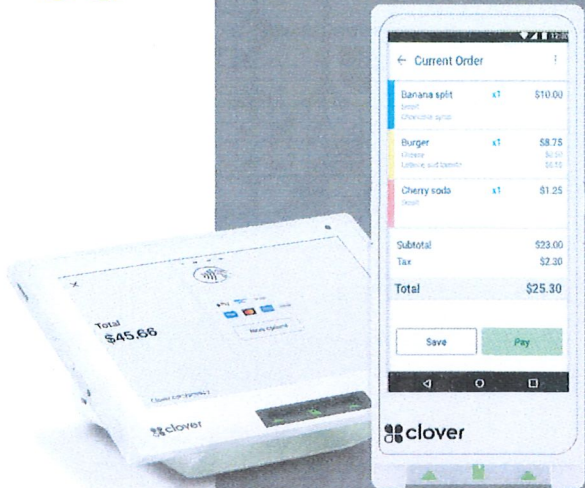
Scalable, flexible and custom-tailored

Clover can be as minimal or full-featured as you want it to be. From simply just accepting payments, to managing your operations front to back. Set it up the way you need your business to work, and create the payment experience you want your customers to have.

Live 24/7 Support

We've got your back, day and night.

For personalized service, find your dedicated Clover Support number on your statement or by logging in to **clover.com**. Or, on your Clover device, simply select the call me button, select the type of assistance you require and we will call you.



The Register software plan is the Clover payment plan for merchants who want to do more than just take payments

Simplify your retail business with Clover.

Register is a comprehensive business management solution, applicable for a variety of industries. Register includes enhanced inventory and order management, support for item variants, and weight scale support. Register works seamlessly across all Clover hardware including Clover Flex, Clover Mini and Clover Station Duo, empowering you to run things smoothly and profitably.

KEY FEATURES

Accept all payment types	Take credit and debit card payments, cash, gift card and contactless payments including WeChat and AliPay
Take Payments and orders anywhere	With the Clover Flex, you can take payments on-the-go, tableside, at the counter or on the road.
Inventory management	Manage inventory, create item variants, track stock and items sold
Order Management	Item level discounts, tax, save open orders and tips
Employee management	Set permissions for different users, set roles, manage employee scheduling and view sales by employee
Customer management and engagement	Keep customers coming back with loyalty programs, promotions, and more using apps available in the Clover App Market
Sell in-store and online	Sync sales and other data across physical and online stores
Process exchanges	Refund and exchange items easily
Keep customers and your business safe	Protect data with the industry-leading technology and fraud prevention tools you and your customers deserve
Transaction and business reporting	Track key financial indicators across all channels in a single dashboard
Retail accessories	Clover-approved accessories like cash drawers, barcode scanners, and weight scales to further customize your payment solution.
Weight scale support	Integrate the CAS SW-20 Weight Scale to measure per-unit items such as candy or cheese.
Includes Virtual Terminal	Take payments from anywhere using the Clover Web Dashboard
24/7/365	All day, everyday support to assist you with your needs



Station Duo

Run your business like a pro with our fastest, most secure point-of-sale system yet.



Let them drive

Station Duo comes with a smart terminal for your customers. That means they can confirm their orders and complete payment faster.



Move at the speed of now

Station Duo is our fastest, most powerful POS system. From inventory and orders to managing your staff and running reports, it's all at your fingertips.



All the colors of the payment rainbow

Let your customers pay how they want to pay. Swipe, dip, or tap. Credit or debit including Apple Pay, Google Pay, and more. Now twice as fast.



Next-level security

Help protect your business and customer information with end-to-end encryption and data tokenization, integrated EMV chip sensors.

Central command

One central hub for power and processing. One screen for you, one for your customers. And simple rates for your credit, debit, and gift card payments.

Faster processing, faster deposits

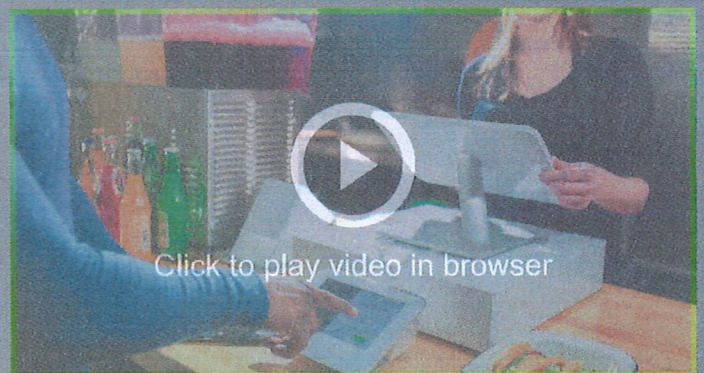
Run chip card transactions in less than three seconds. You can get your money the next day.

Insights at your fingertips

Harness the power of your own data—see the patterns and trends driving your sales and take a smarter approach to marketing.

Stay connected

Station Duo has integrated LTE for primary or fallback connectivity.



Click to play video in browser



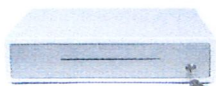
Station Duo

Product	Price	Qty	Cost
Station Duo - Purchase	\$2,500	1	\$2,500
<ul style="list-style-type: none"> • 14 inch Touch Screen (merchant facing) • 8 inch Touch Screen (customer facing) • Deluxe Full-Scale Receipt Printing • Flat Installments 12 months of \$187.5 			\$2,250
			Discount (June 14th)(-\$250.00)
Software	\$39.95	1	\$39.95 / month
<ul style="list-style-type: none"> • Clover Register Software 			
Warranty Fee	\$5	1	\$5 / month
Account Fee	\$5	1	\$5 / month
Clover Priority	\$0	1	\$0
<ul style="list-style-type: none"> • 90 x2 Minute Virtual Training • 3 Months Dedicated Clover Specialist • Predeployment Menu Build • Inventory and Tax Help • Team and Employee Management 			
Processing Fees			
Credit Card (Interchange Pass Through):			+0.20% (1.40%-1.60%)
Interac:			\$0.04 / transaction



Accessories

Expand Your System



Clover Cash Drawer

Use with Clover Essentials, Mini, Flex, and Station

White steel with brushed aluminum face, the cash drawer includes a bill tray, coin tray, 2 keys and a cable (W 16.54 in, H 4.3 in, D 16.54 in).

\$169

DRAFT

EXTREMELY URGENT

To : SFA
Fr : Vancouver PCG
Rt : OAMSS, OFMS
Cc : OUA, OCA, Ottawa PE, Toronto PCG, Calgary PCG
Re : Transition to Electronic Collections at Post and Request for Funding of
New POS System
Dt : 29 July 2025
Cn : ZVA - 551 2025

In response to the Presidential Directive No. PBBM-2025-1512 dated 19 May 2025 and in compliance with Republic Act No. 8792, COA CIRCULAR NO. 2021-014 and CIR-1859-OFMS-2024 dated 20 August 2024, Post informs the Department that Post will be implementing an Electronic Payment System (EPS) through Clover Canada.

Overview

Through the EPS, Vancouver PCG will be able to accept payments via debit or credit cards in addition to existing payment options such as cash, money orders or bank drafts. Post notes that clients have articulated a desire to be able to pay using their cards both through casual conversations during transactions as well as written feedback on Post's Service Quality Feedback Form.

Post reached out to several service providers such as Square, TD and Clover and asked for electronic payment solutions that they currently offer. TD, Post's depository bank, has a limited capability in issuing electronic receipts while Square's operations are limited to certain industries and currently does not cater to government agencies.

Given this information, Post concluded that Clover's solution is the option that best fits PCG Vancouver's requirements. Post also notes that Clover Canada is also being used by Toronto PCG.

Clover Canada

Clover Canada is a secure, cloud-based Point-of-Sale (POS) platform. It is a division of FISERV, a publicly traded company providing a wide range of products and services to the financial industry including merchant solutions, and is compliant to the Payment Card Industry Data Security Standard (PCI DSS).

Clover Canada offers real-time payment processing and transaction reporting, which supports Post in its goal to streamline payment collection and reconciliation processes.

POS System Features

Clover Canada' POS solution combines software and hardware to support a wide range of payment options.

1. Clover Register Software

The Register Software features management tools, enabling its users to customize the platform to suit a wide range of merchant requirements. Since it is cloud-based, real-time transaction and sales reports can easily be accessed via the online Clover Dashboard.

2. Station Duo System

The Station Duo includes a 14-inch Touch Screen (facing the Collecting Officer), an 8-inch Touch Screen (facing the client) and a full-scale receipt printer. This system is intended for use by the Collecting Officer within Consulate premises.

3. Clover Flex

The Clover Flex is a fully mobile POS device with complete features including accepting payments, print receipts and business management tools. This will be primarily used during outreach missions.

4. Customer Service

Clover onboarding process includes Virtual Training and 3 months dedicated Clover Specialist. Live user and technical support is available 24/7.

Purchase Costs and Monthly Fees

1. Hardware

- a. Station Duo (Quantity: 1) – CAD 2,520.00 (inclusive of taxes)
- b. Clover Flex (Quantity: 1) – CAD 918.40 (inclusive of taxes)
- c. Clover Cash Drawer (Quantity: 1) – CAD 189.28 (inclusive of taxes)

2. Clover Register Software – CAD 39.95 per month (Month-to-Month basis)

3. Warranty fee – CAD 10.00 per month

4. Account fee – CAD 10.00 per month

5. Processing fees

- a. Credit card interchange fees vary from 1.40% to 1.60%, depending on the type of credit card and tier.
- b. Interac fee (Debit) is CAD 0.04 per transaction

Post will charge the client a flat rate of 2.44% processing fee for credit card transactions and CAD 0.04 for debit card transactions. Fees are subject to change.

Accounting Procedures

1. Collections

The POS will print duplicate copies of the Official Receipt—one copy for the customer and one for the Consulate. Each OR bears a unique system-generated ID and will be customized to comply with COA rules and regulations.

Total collections for the day will be issued an OR using the Department's FA Form 89.

2. Deposits

All payments collected via Clover will be deposited to Post's bank account on the next banking day. Cash and cheques will be deposited by the Collecting Officer by the end of the day.

3. Recording

Collections from consular services will be recorded as Income.

Any difference between the processing fees collected for the month and the actual processing fees charged by Clover to the Consulate will be closed to Miscellaneous Income or Bank Transaction Fees, whichever is applicable.

4. Reporting

Post will comply with the Forms and Reports in compliance with the General Accounting Manual, per FSC 107-2017.

Funding

Monthly Fees for the software, warranty and account maintenance and the purchase of the Clover Flex will be charged against Post's MOOE.

As of date, Clover no longer offers a leasing arrangement for the Station Duo. Additionally, the Post does not have an allotment for Capital Outlay.

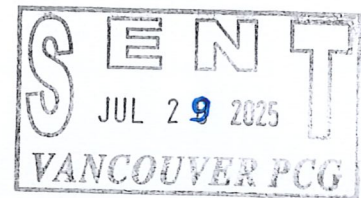
In this regard, Post respectfully requests the funding for the purchase of the one (1) unit of Station Duo amounting to **USD 1,938.46 (1 USD = CAD 1.30)**.

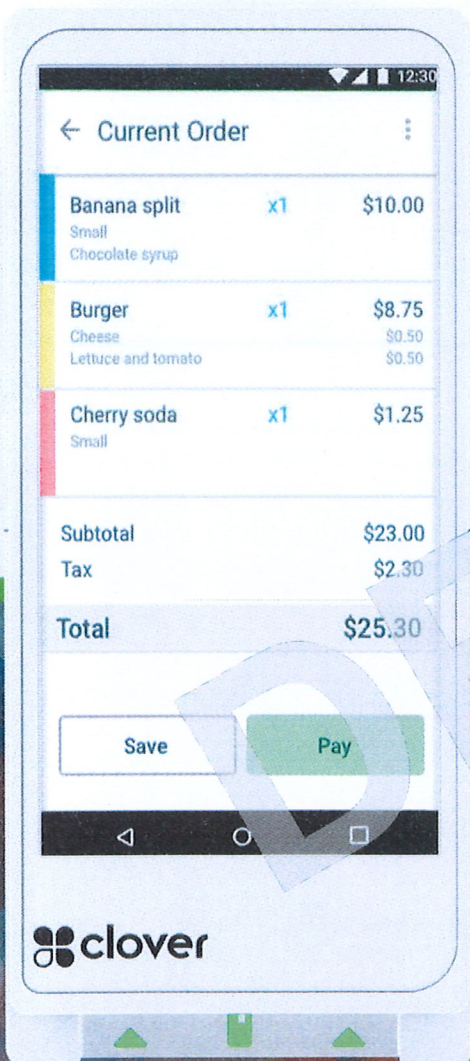
For the Department's favorable information and kind consideration.

apabmul
ANALYN D. RATONEL
Acting Head of Post

in ms

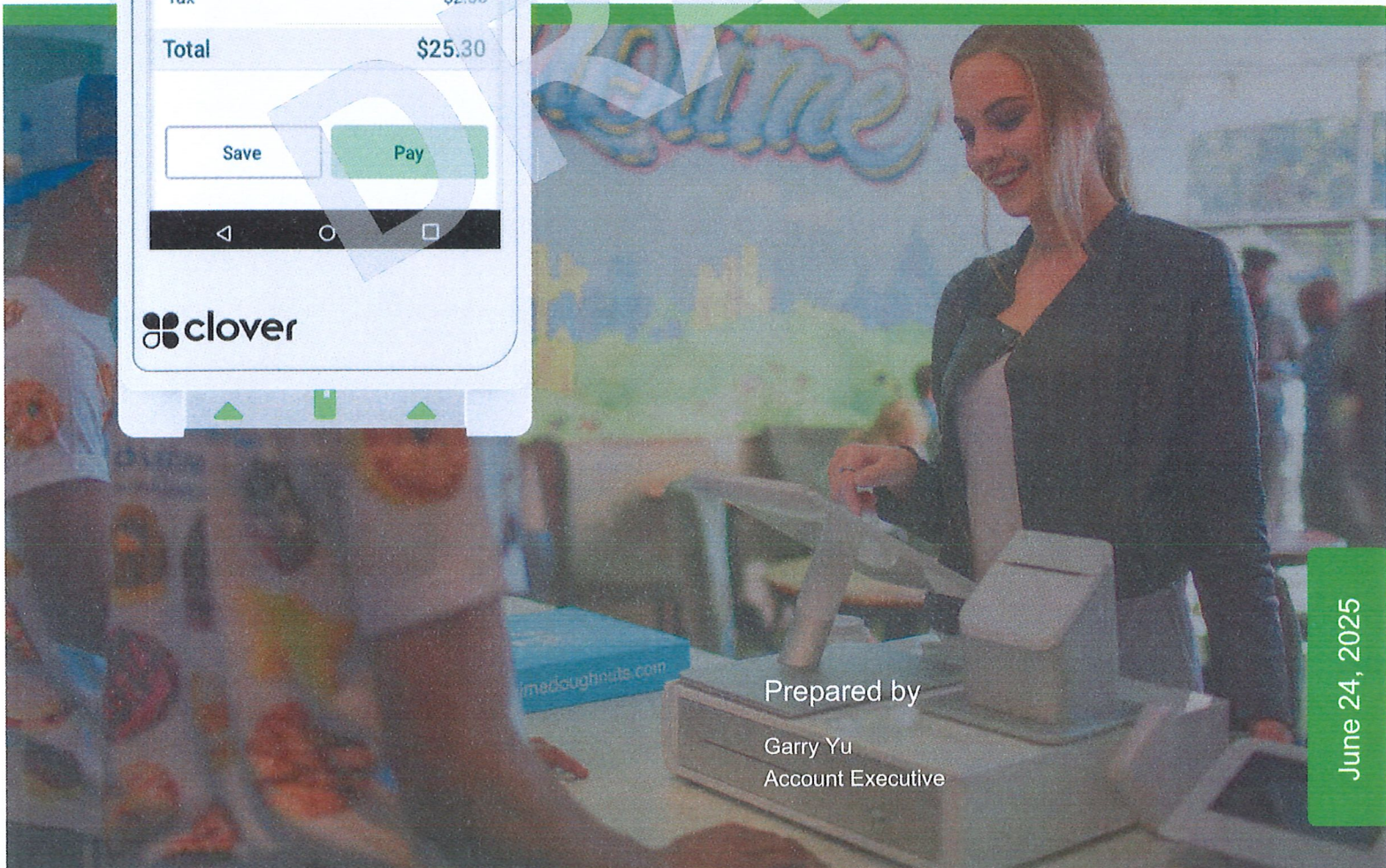
Enclosures : Draft Proposal for Station Duo
Draft Proposal for Clover Flex





Proposal for

Consulate General of the Philippines





Dear Irene,

Clover Canada, a division of Fiserv (NASDAQ: FISV), is at the forefront of innovation, delivering high-performance solutions that help you as a business owner stay organized and focused on what matters most- servicing your customers and growing your business. From our payment processing to business management software, every Clover feature on our platform is designed with purpose and you in mind.

Our goal is to give business owners like yourself peace of mind in knowing that Clover has your back. By combining our values and keeping your needs first, we have built a strong reputation in Canada for trust, transparency, and outstanding customer care. We view this as a partnership, and as your partner, we are continuously striving towards growing and supporting your business. By partnering with Clover Canada head office, you benefit from the quickest support no matter the issue. As a result, direct Clover Canada employees, like myself, sit five feet from customer service and are literally in the best position possible to support and service your business. When selecting a Clover software plan, our Clover Concierge team will further assist you with your setup and training to ensure a successful launch. From our seamless onboarding process, to your ongoing everyday needs, we are here for you 24/7 and 365 days a year.

Based on our discussions and considering your needs, our proposal outlines the solution that is the best suited for your business. We look forward to the next steps of your evaluation and continuing our collaborative and valuable partnership.

Sincerely,

Garry Yu

Garry Yu
Account Executive
647-956-3703
garry.yu@clover.com



About Clover

No matter what you sell or how you sell it, Clover makes it simple.

Clover, a Fiserv Company, is the fastest-growing established payments and point-of-sale platform, with more than 1 million devices shipped globally. We improve merchant productivity and growth with secure cloud-based software, deep data analytics, purpose-built hardware, and a broad ecosystem of business management tools designed to customize our platform to meet any merchant need.





Your all-in-one solution

Smart, secure and reliable

Clover is a smart and reliable way to run your business. End-to-end encryption with data tokenization and two-factor authentication. All backed by Fiserv, a global leader in payments and financial services technology.

Intuitive, simple and fair

Simple to set up and easy to use- start taking payments right out of the box. All with simple, affordable and transparent pricing. No hidden terms and conditions, no confusing contracts.

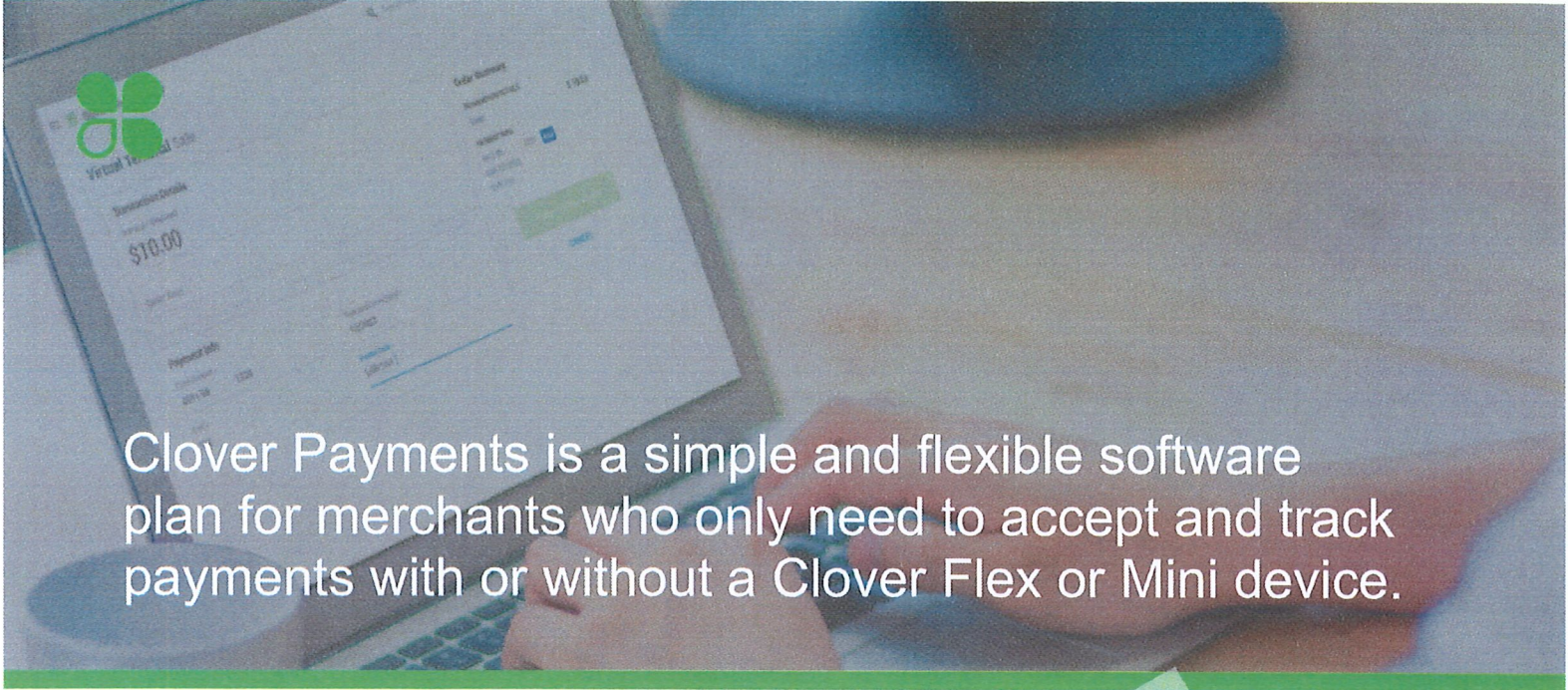
Scalable, flexible and custom-tailored

Clover can be as minimal or full-featured as you want it to be. From simply just accepting payments, to managing your operations front to back. Set it up the way you need your business to work, and create the payment experience you want your customers to have.

Live 24/7 Support

We've got your back, day and night.

For personalized service, find your dedicated Clover Support number on your statement or by logging in to clover.com. Or, on your Clover device, simply select the call me button, select the type of assistance you require and we will call you.



Clover Payments is a simple and flexible software plan for merchants who only need to accept and track payments with or without a Clover Flex or Mini device.

Take payment on your computer, tablet, mobile device and/or on a Clover Flex or Clover Mini terminal

For businesses that take payments primarily online, over-the-phone or by mail, Clover Payments is a simple and flexible solution that can easily grow with your business. Clover Payments come with features that enable you to take payments in a web browser or on your website and track transactions all through a single dashboard. On your Clover Dashboard, you can monitor how your business is doing and identify key trends. You also have the option to add a Clover Flex or Mini device for in-person, card-present transactions.



Invoicing: Request customer payments by email and allow them to pay you online using your own Clover payment page.



Recurring Payments: Store the card-on-file and set up recurring payment plans for your customers. Automatically collect payment on a pre-set schedule, such as daily, weekly, monthly and many other payment frequencies.



Virtual Terminal: Authorize or take card payments from virtually anywhere through a web or mobile web browser.



Integrate in-store and online: Reconcile sales; add inventory and customer data across your business, so there are no gaps in your product sets.



Ecommerce: Enable online ordering on your website for takeout or delivery and lets you sell on Facebook, Instagram or advertise on Google Shopping, Pinterest and Snapchat.



Reporting: View real-time sales anytime, gain insights to sales volume and trends. You'll see live data showing you items such as gross receipts, discounts given, open orders and removed or returned orders.¹



24/7/365 support: All day, everyday support to assist you with your needs.



Accepted payment types: All major credit and debit* cards, cheques and cash using your preferred desktop or mobile device.

¹ The fields shown in the dashboard are all dependent on your service plan.



Clover Flex

Modern payments.
Faster than ever.



Accept all payment types

Let your customers pay how they want to pay. Dip or tap; credit or debit, Apple Pay, Google Pay, WeChat Pay, Alipay and more. Now twice as fast.



Get mobile

The most complete, fully mobile setup in the Clover ecosystem. Flex is a full-fledged POS, terminal, and business management system. All in the palm of your hand.



Run a tight ship

Protect your business and customer information with end-to-end encryption and data tokenization, integrated EMV chip sensors, and fingerprint logins.



Sales-ready

Start taking orders out of the box, with minimal set-up and training.

Track your numbers

Log in any time, anywhere to see your sales, best-sellers, and everything else from any computer or mobile device.

Flex your business muscle

Think you can't run your business end-to-end on a handheld? Think again.

Always on

Get ready to ring up sales all day long. Wi-Fi and LTE connectivity and a lithium-ion battery give you no-fail redundancy.

In the cloud

Your business travels with you everywhere. All your data, all your info, always at your fingertips.

Full-tilt customization

It may be a handheld, but Flex gives you the same raw power as our larger devices to configure your business the way you need to run it.



Product	Price	Qty	Cost
Clover Flex 3 <ul style="list-style-type: none">Rental	\$30	1	\$30 / month \$0 / month Discount(- \$180.00)
<input type="checkbox"/> Clover Flex 3 <ul style="list-style-type: none">Purchase12 months of interest free instalments available at \$83.33	\$1,000	1	\$1,000 / \$820 Discount(- \$180.00)
Account Fee	\$5	1	\$5 / month
<input type="checkbox"/> Warranty Fee Lifetime Warranty per device. On Purchase Only	\$5	1	\$5 / month
LTE SIM Card \$.66 cents per day/ per terminal pay only if activated in settings			\$0
Software <ul style="list-style-type: none">Clover Payments Free	\$0	1	\$0 / month



#205-6325 Fraser St.
 Vancouver BC V5W 3A3
 6047811639
 payment@smecomputers.com
 GST Registration No.: 808660682RT0001
 Business Number 808660682RT0001

Estimate

ADDRESS

Consulate General of the Philippine
 Suite 660 - World Trade Centre
 999 Canada Place,
 Vancouver, BC, V6C 3E1
 Phone:(604) 685-1619

SHIP TO

Consulate General of the Philippine
 Suite 660 - World Trade Centre
 999 Canada Place,
 Vancouver, BC, V6C 3E1
 Phone:(604) 685-1619

ESTIMATE #	DATE
1019	06/20/2025

DATE	DESCRIPTION	TAX	QTY	RATE	AMOUNT
	POS new version for ATM ----- one mobile one regular station	S	2	1,899.00	3,798.00
	Notebook computer for POS	S	1	1,799.00	1,799.00
	POS - Customer display and tap	S	1	799.00	799.00
	RECIEPT PRINTER	S	1	499.00	499.00
	Labour and Setup				
	Service for POS setup testing with integration / customization	S	2	1,999.00	3,998.00
	Carrying Case for mobile solution	S	1	399.00	399.00
	mini UPS BATTERY. - for mobile	S	1	199.00	199.00
	Option A: Rental rate \$389 + tax / month with FREE replacement				
	Option B: Lease to own 3 years with 10% buy out \$489 + tax 1 year warranty				
	----- 2x 89 a month of server access for POS				

Terms & Conditions:

- * Limited parts warranty from the date of purchase on the original sales order provided by manufacturer.
- * Limited warranty does not apply to item been damaged
- * Returns may approved and may be subjected to at least 20% restocking charge.
- * All goods remain the property of SME Network Group Ltd. until payment is received in full.

SUBTOTAL	11,491.00
GST @ 5%	574.55
PST (BC) @ 7%	804.37
TOTAL	\$12,869.92

TAX SUMMARY

	RATE	TAX	NET
GST @ 5%		574.55	11,491.00
PST (BC) @ 7%		804.37	11,491.00

Accepted By

Accepted Date

Terms & Conditions:

- * Limited parts warranty from the date of purchase on the original sales order provided by manufacturer.
- * Limited warranty does not apply to item been damaged
- * Returns may approved and may be subjected to at least 20% restocking charge.
- * All goods remain the property of SME Network Group Ltd. until payment is received in full.



Irene Pilar Mendoza <irene.mendoza@dfa.gov.ph>

[Square] Your conversation with Anyhely H.

1 message

Transcript Notification <notifications+transcript@reply.drifftmail.com>
To: irene.mendoza@dfa.gov.ph

Tue, Jun 17, 2025 at 12:19 PM

Hi Irene Mendoza,

Here's your conversation transcript with Anyhely H. (Square).

Chat started: June 17, 2025 ---
Time Zone: New York



Square Bot 2:54 PM

This chat may be transcribed, used and stored by third parties. [See Privacy Policy.](#)

Welcome to Square! 🤖 Any questions about our platform? Our team can help.



Irene Mendoza 2:55 PM

I want to learn more about Square solutions



Square Bot 2:55 PM

Great!

What are you hoping to learn more about?



Irene Mendoza 2:55 PM

Learn about POS software features



Square Bot 2:55 PM

Square for Professional Services has the POS tools you need to run and grow your business. Find POS software that grows with you [here](#).

Would you like to connect with the Square sales team to learn more?



Irene Mendoza 2:55 PM

Yes, I'm ready to chat



Square Bot 2:55 PM

Great! To make sure I connect you with relevant resources, I just have a few quick questions for you.

Square wants to make sure that you know your information is protected. Here's a link to our [privacy policy](#) if you'd like to learn more.

What is the best email address to contact you at?



Irene Mendoza 2:56 PM

irene.mendoza@dfa.gov.ph



Square Bot 2:56 PM

Got it! Thanks for entering your email address.

We may wish to send you emails as a follow up to our discussion or about any upcoming services and promotions that could benefit your business. You can unsubscribe at any time.

Is this okay with you?



Irene Mendoza 2:59 PM

Yes, I accept



Square Bot 2:59 PM

What is your phone number? Please include your country code (e.g. +1)



Irene Mendoza 2:59 PM

7786365435



Square Bot 2:59 PM

Got it! Thanks for entering your phone number.

What industry are you in?



Irene Mendoza 3:01 PM

Other



Square Bot 3:01 PM

What are your average annual revenue? (If you're a new business, take your best guess at your first year's sales!)



Irene Mendoza 3:01 PM

\$250K - \$1M



Square Bot 3:01 PM

Lastly, do you have an account with Square or have you purchased a Square product?



Irene Mendoza 3:02 PM

No



Square Bot 3:02 PM

I am grabbing a Square teammate to connect you with now.



Anyhely H. 3:02 PM

Hi, my name's Anyhely! Thanks for reaching out to the Sales team at Square today. Can you tell me about your business, what has you reaching out?



Irene Mendoza 3:03 PM

Hi Anyhely! I work for the Consulate of the Philippines here in Vancouver. We mainly provides passport, visa and other consular services to clients. currently, we only accept cash and I am looking into POS options that will enable us to accept a wider range of payments.



Anyhely H. 3:04 PM

Hi Irene! Thanks for considering Square as a potential solution! My role as a Sales Representative is to get you connected with the right resources at Square.

Square doesn't have monthly or hidden fees and it has the same processing fee for all major credit cards. Also Square's point-of-sale software is free to use, with no setup or monthly fees. You only pay a low rate per card payment. Signing up for a Square account is free and doesn't require any commitments or long-term contracts.

Irene Do you mind sharing with me how much you project doing in revenue on an annual basis, and How much of that revenue will be processed with credit cards?



Irene Mendoza 3:07 PM

900K-1M, with 70% processed with cards



Anyhely H. 3:09 PM

Excellent! Thanks Irene! based on the size of your business and your needs, I'd like to go ahead and connect you with a specialist who can tailor solutions specific to your business needs. Are you available now for a 15 minute phone call?



Irene Mendoza 3:10 PM

yes



Anyhely H. 3:10 PM

Great, I'll call you from 1 (833) 620 - 3060 in just one moment!

Hi Irene! are you still here?



Irene Mendoza 3:16 PM

yes



Anyhely H. 3:18 PM

Sorry for this inconvenience I was checking and according to our acquirers and banking partners limit us to certain industries at this time. We are always expanding into new verticals and will be sure to reach out in the future if this changes."

So based on what you've described, it doesn't sound like Square is able to meet your business's needs at this point. Unfortunately we aren't the best fit for government agency right now. That being said, we're always working to build out new tools to fit the needs of more merchants, so feel free to check back with us in the future.



Irene Mendoza 3:19 PM

Thank you for that information