



REQUEST FOR QUOTATION

Procurement of Integrated Point-of-Sale System

The Philippine Consulate General in Vancouver invites interested service providers to submit quotations for the procurement of an integrated Point-of-Sale (POS) System for the implementation of electronic payments and collections.

The service provider shall provide an integrated POS System with one permanent station POS and one handheld POS. Specifications are as follows:

One (1) POS for Permanent Station:

- a. Hardware
 - i. Processor: Minimum quad-core, 1.8 GHz or higher
 - ii. RAM: At least 2 GB
 - iii. Storage: Minimum 16 GB flash / SSD (expandable or upgradable preferred)
 - iv. Operating System: Secure, POS-optimized (Android, iOS, or Linux-based); must receive regular updates
 - v. Printer: High-speed thermal dot receipt printer
- b. Display
 - i. Merchant-facing display (touchscreen) and Customer-facing display (touchscreen)
- c. Connectivity
 - i. Wired LAN: Ethernet 10/100/1000 Mbps
 - ii. Wireless: Dual-band WiFi (2.4 & 5 GHz)
 - iii. 4G/LTE fallback support for 3G

One (1) Handheld POS Device for Mobile Setup:

- a. Hardware
 - i. Processor: Minimum quad-core, 1.8 GHz or higher
 - ii. RAM: At least 2 GB
 - iii. Storage: Minimum 16 GB flash / SSD (expandable or upgradable preferred)
 - iv. Operating System: Secure, POS-optimized (Android, iOS, or Linux-based); must receive regular updates
 - v. Printer: Built-in thermal receipt printer
- b. Display
 - i. Touchscreen LCD, at least 5.99", 720×1440 XHDPI



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- c. Connectivity
 - i. Wireless: Dual-band WiFi (2.4 & 5 GHz)
 - ii. 4G/LTE fallback support for 3G

Software Requirements:

- a. Built-in Unified System: Both devices must be connected to the same built-in software
- b. POS Software must support:
 - i. Refunds and voids
 - ii. Multi-user log-in with role based permissions
 - iii. Cloud backup or synchronization
 - iv. Offline mode with auto-sync when reconnected is preferred
- c. Reports and analytics: Capable of generating sales report and real-time transaction updates which can be exported to Excel/CSV/PDF
- d. Payments and Security:
 - i. Supported Payment Modes: EMV chip card reader (insert), NFC reader/contactless payments and magnetic swipe reader
 - ii. Compliance: End-to-end encryption, PCI DSS compliance

Support & Warranty from Provider:

- a. Warranty : Minimum 1 year (preferred: 2–3 years) on hardware, lifetime warranty optional
- b. Service & Support: Local support availability, remote troubleshooting, 24/7 hotline preferred

For further details, interested providers may contact Consulate's Finance Officer Irene Pilar T. Mendoza at email address: irene.mendoza@dfa.gov.ph or Administrative Officer Carol T. Halili-Castañeda at email address: carlota.castaneda@dfa.gov.ph.

Proposals must be submitted not later than 30 June 2025, 1700H, delivered to the Consulate or sent to the aforementioned email address.

The Consulate reserves the right not to accept any proposals. Funding for the procurement of above services come from the Consulate's Maintenance and Other Operating Expenses (MOOE) and Building Fund for FY 2025.


ANALYN D. RATONEL
Chairman
Bids and Awards Committee

Vancouver, B.C., 02 June 2025